



STATE OF THE SHELTER

Looking at the Past, Present, & Future

Thanks to the unwavering generosity and dedication of our supporters, staff, volunteers, and the broader community, the Sacramento SPCA continues to make a profound impact—saving lives and strengthening the bond between animals and people across our region.

In 2024, we positively impacted the lives of more than 40,000 animals through sheltering, foster care, adoptions, behavior support, and low-cost medical services. We also distributed over 73,600 pounds of free pet food to families in need through our community pet food pantry.

Since opening the Zoe K. McCrea Animal Health Center in early 2021, the Sacramento SPCA has remained one of the top four clinics in the nation performing high-volume, low-cost spay and neuter surgeries—all from a single location in South Sacramento.

At the same time, we're navigating many of the same challenges faced by shelters nationwide: rising demand for services, increased costs, staffing shortages, and aging infrastructure.

These achievements—and the obstacles we face—are shaping our vision for the future. With your continued support, we're working to build a more sustainable, responsive, and compassionate future for the animals and people who depend on us.

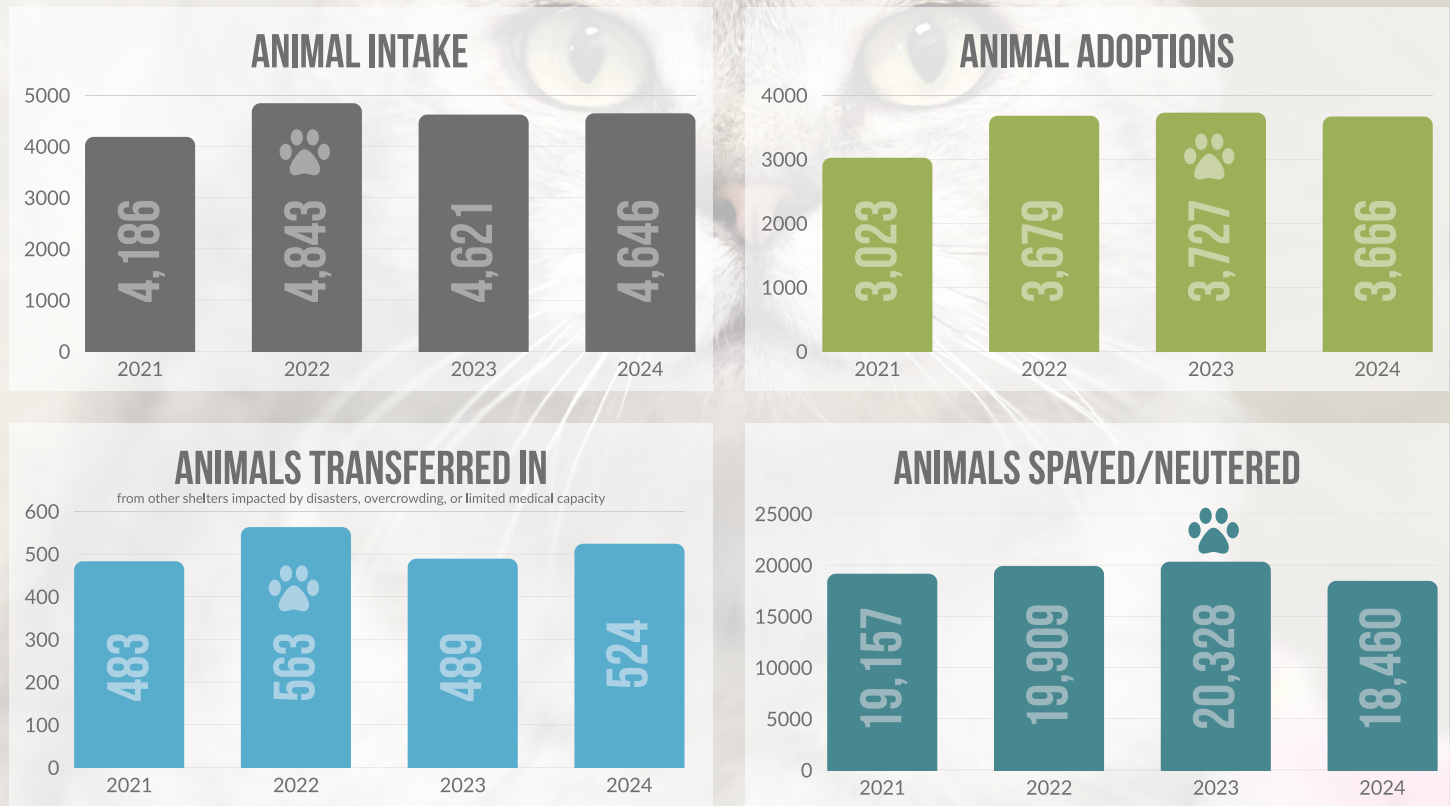
Gratefully,

Jennifer Brent
Chief Executive Officer



THE POWER OF REFLECTION

Data Fueling Our Lifesaving Work



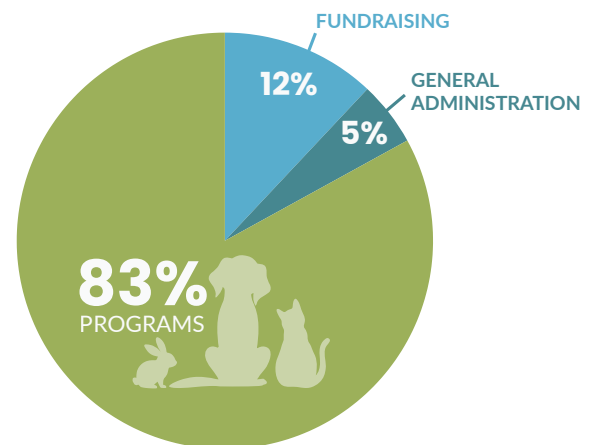
This data does not reflect other positive outcomes such as animals transferred out to rescue or reclaimed by their owners.

The Sacramento SPCA positively impacts more than 40,000 animals and the people who love them in our community each year.

2024 SUPPORT & REVENUE

68%	Contributions, Bequests and Grants	\$ 9,588,830
22%	Program Fees	\$ 3,090,593
11%	Investment Return Net	\$ 1,501,853
4%	Assets Released from Restrictions	\$ 568,838
3%	Special Events Net	\$ 459,607
1%	Gifts-In-Kind	\$ 152,032
1%	Vehicle Donations Net	\$ 154,163
<1%	Distributions from Beneficial Interests	\$ 13,336
<1%	Other Income	\$ 12,428
(11%)	Assets Restricted by Donor Net	\$(1,502,629)
Total		\$14,039,051

2024 EXPENSES



83% OF EVERY DOLLAR IS SPENT ON LIFESAVING COMMUNITY PROGRAMS

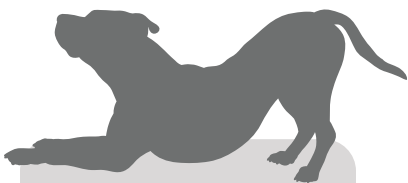
The Sacramento SPCA is a "Four-Star" rated nonprofit by Charity Navigator, the nation's largest charity evaluator.

Charity Navigator's ideal benchmark for a nonprofit's program expense ratio is 70% or more.



THE BALANCING ACT

Harnessing Challenges to Build a Stronger Future



RISING COSTS

Inflation impacting wages and cost of benefits, utilities, and medical supplies continues to drive shelter expenses higher each year.



AGING INFRASTRUCTURE

Ongoing building maintenance, capacity constraints, and evolving cybersecurity and safety needs challenge operational effectiveness.

DEMAND FOR SERVICES

Community needs far exceed capacity as economic hardship, housing instability, and rising veterinary costs impact people and their pets.

STAFFING SHORTAGES

Growing demand for services, combined with veterinary and animal care staff shortages, strain operations, and increase burnout.

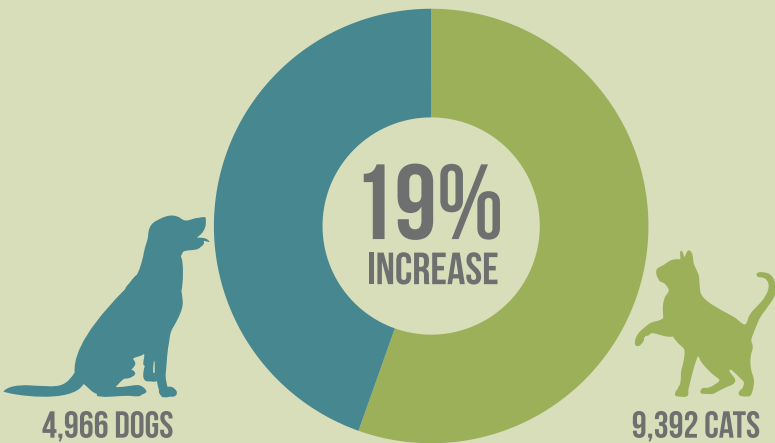
2025 ACCOMPLISHMENTS

Investing in People & Growing Community Impact

While staffing shortages in 2024 affected shelter capacity for all programs, the year also marked a turning point—an opportunity to build stronger, more sustainable teams across the organization. These investments have paid off in 2025, with expanded program capacity and significantly reduced community wait times for high-demand services. As a result, more animals are entering the shelter, more are finding homes, and we’re on track to perform a record number of spay and neuter surgeries since opening the Zoe K. McCrea Animal Health Center in 2021.

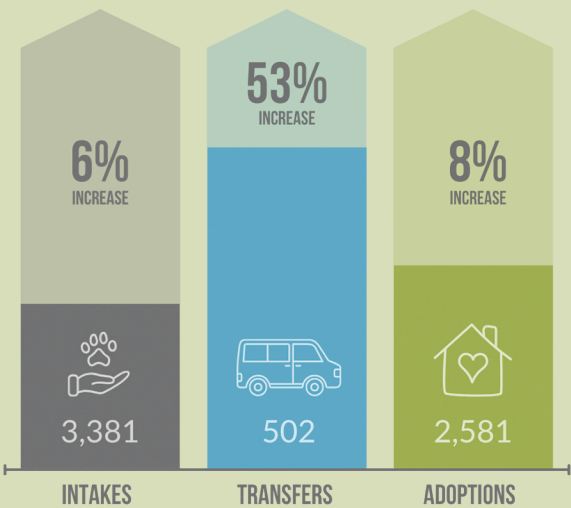
Coaching, training, and mentoring new veterinarians and veterinary support staff in 2024 has led to reduced appointment wait times and more surgeries performed in 2025.

SPAY/NEUTER SURGERIES PERFORMED



Data compares January 1 – August 31, 2024, to the same period in 2025.

ANIMAL IMPACT BY PROGRAM



Animal transfers to the Sacramento SPCA increased 53% overall, with a 177% increase in support for overcrowded Sacramento-area shelters.

A SUSTAINABLE FUTURE FOR ANIMALS & PEOPLE

Our Vision

Build a thriving community for pets and people through sustainable, accessible care.

As we reflect on past accomplishments, tackle current challenges, seize new opportunities, and celebrate the lifesaving wins along the way, we remain committed to ensuring greater outcomes for the animals and people who love them in our community.

To move closer to that vision, we have constructed a 2025-2028 strategic plan—built with input from our staff, volunteers, community members, and supporters.



“This plan is not just our road map—it’s your legacy in action.”

—Jennifer Brent, CEO

2025 - 2028 STRATEGIC PLAN

How We Will Achieve Our Goals



FINANCIAL

Build a sustainable budget that strengthens community programs, supports future growth, and retains the talented staff who compassionately serve our community.



OPERATIONS

Conduct infrastructure assessments of security, technology, and facilities —to establish goals ensuring a safe, resilient environment for staff, volunteers, and our community.



CUSTOMERS

Increase spay and neuter surgeries to 24,000 annually and reduce wait times by 10% to help prevent shelter overpopulation and support pets and their people in our community.



EMPLOYEES

Improve retention in key positions by 10% to strengthen our team’s ability to consistently meet and support community needs, while maintaining an overall turnover rate below 30%.

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